



Access Your NIH Clinical Center Imaging Electronically

Secure image access and sharing using Nuance PowerShare



The NIH Clinical Center offers patients secure, electronic access to radiology images through **Nuance PowerShare**. This allows you to view your radiology images, share them with providers outside NIH, and receive them electronically instead of on a CD.

Want help getting your images? Start with us.

Our **Health Information Management Division (HIMD)** team is happy to help you request and receive your images through PowerShare.

- 📞 Call us at 1-888-790-2133
- 📍 Visit us in person at Room B1L400
NIH Clinical Center (Building 10), 10 Center Drive, Bethesda, MD

We can help you:

- ✓ Complete your electronic consent
- ✓ Create or access your PowerShare account
- ✓ Add NIH-RADIS/CC as a contact
- ✓ Submit your image request

We're happy to walk you through the process step-by-step. If you already have a PowerShare account and have previously received images from the NIH Clinical Center, you may also submit a request directly through your account.

Prefer to do it yourself? Here's how.

If you do not need assistance setting up PowerShare, follow these steps:

① Create your PowerShare patient account

Scan the **QR code** on this resource and follow the instructions in the email you receive. Use:

- Full legal name
- Date of birth
- Same email address listed on your consent.

③ Wait for approval

NIH Clinical Center staff will review your request. HIMD will confirm a valid authorization is on file. If a consent form is needed, we will contact you.

② Add NIH-RADIS/CC as a contact

In your PowerShare account:

- Go to *Contacts* tab; select *Add New Contact*
- Choose *Hospitals/Imaging Facilities*
- Search for *NIH-RADIS/CC*
- Click *Invite*

④ Request your images

Once approved, submit your imaging request through your PowerShare account.

📞 **Need help at any point? Call us at 1-888-790-2133.**

Other helpful things to know.



Turn ON Notifications

To make sure you receive notification when new images are shared to your account:

- > Enable email notifications in your PowerShare account
- > Add Nuance/PowerShare to your safe senders list
- > Check your spam or junk folder if you do not see the email

Images are only shared with the email address listed on your signed consent.



Frequency of Requesting Images

Images are not automatically shared after each visit.

A new request must be submitted after each imaging study performed at the NIH Clinical Center.

If you would like images from additional visits or future studies, simply submit another request.

If you are unsure whether a request has already been submitted, please contact HIMD.



Looking for Other Records?

PowerShare is for imaging only.

For lab results, visit notes, and other medical records, use:

FollowMyHealth Patient Portal

<https://www.cc.nih.gov/followmyhealth>

Looking for CDs or paper?

<https://www.cc.nih.gov/dcric/medical-record-request>

Questions or need assistance?

 Call the HIMD Team at **1-888-790-2133**.